

Urgent Provision of Medicines, Appliances and ACBS Products.


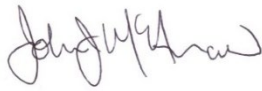
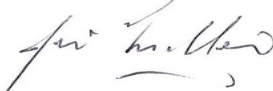
NATIONAL PATIENT GROUP DIRECTION FOR URGENT PROVISION OF MEDICINES, APPLIANCES AND ACBS PRODUCTS.

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF, TO NHS PATIENTS BY PHARMACISTS.

IT IS THE RESPONSIBILITY OF THE INDIVIDUAL TO ENSURE THEY ARE USING THE MOST UP TO DATE PGD

1. Authorisation

Developed on behalf of NHS Scotland by NHS 24 by:

Physician	Dr Ronald Cook	Signature	
Pharmacist	Dr John McAnaw	Signature	
NHS Scotland Representative	Mr Jim Miller	Signature	

Authorised for use on behalf of NHS Forth Valley Health Board by

Medical Director	Andrew Murray	Signature	Signed by Andrew Murray
Senior Pharmacist	Laura Byrne	Signature	Signed by Laura Byrne
Director of Midwifery	Gillian Morton	Signature	Signed by Gillian Byrne

Date Approved 11 September 2025

Effective from April 2025 Expires 31 October 2027

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2. Management of the Patient Group Direction (PGD)

This PGD must be read, agreed to and signed by all pharmacists involved in its use. The original signed copy should be held by the Health Board.

3. Application

This PGD covers the urgent provision of current NHS prescribed medicines, appliances and ACBS products to NHS patients by pharmacists where there is a clinical need, it is clinically appropriate to make the supply and when the patient's prescriber is unavailable.

4. Clinical Condition

Situation	The provision from a pharmacy with an NHS contract of NHS prescribed medicines, appliances and ACBS products required when the patient is unable to obtain a prescription for supply in the normal way for the clinical conditions described in part A in the schedules of this PGD.
Inclusion Criteria	<p>Medicines and/or appliances and/or ACBS products requested by patient and are currently being prescribed by patient's prescriber (see Note 1).</p> <p>Medicines and/or appliances and/or ACBS products allowed on NHS prescription and are not listed in part B in the schedules of this PGD. See Medicines A-Z look-up list</p> <p>The prescriber is unavailable.</p> <p>Patient is registered (or temporarily) with a medical practice in Scotland.</p> <p>Patient agrees to relevant clinical information being provided to the pharmacist.</p> <p>Patient agrees that all relevant clinical information is shared between their prescriber and the pharmacist.</p>
Exclusion Criteria	<p>Provision is not urgent.</p> <p>Medicines and/or appliances and/or ACBS products listed in part B in the schedules of this PGD or not allowed on NHS prescription. See Medicines A-Z look-up list</p> <p>No agreement to share relevant clinical information.</p> <p>Patient's clinical condition significantly changed.</p>
Action if Excluded	<p>Provide supply under existing emergency supply regulations.</p> <p>Refer to prescriber or to OOH service using the direct referral process / Prof to Prof line if emergency supply regulations do not apply.</p>

Note 1

The PGD not only covers the urgent supply of a repeat prescription item, but permits the supply of a medicine in a number of other situations thereby bringing it into line with current emergency supply regulations. Below are some scenarios where an urgent supply can be given supporting continuity of patient care (not an exhaustive list):

- Patient recently discharged from hospital with new medication and has not organised a further supply of medication with their own prescriber who is now unavailable
- Acute prescribed medication that has been lost, stored incorrectly, or smashed bottle
- Medication that is intended for longer-term use but may not be on a repeat prescription yet - for example antidepressants
- Patient has been prescribed an acute medication, but prescription has not been forwarded/received in the pharmacy and prescriber unavailable – information held on Emergency Care Summary (ECS) obtained directly by the pharmacy or through NHS 24 would enable supply *
- Patient prescribed medication which they cannot swallow, and they require a supply of a liquid preparation
- Alternative flavour of same antibiotic if child unable to tolerate dispensed medication, or indeed capsule or tablet formulation if this resolves the situation
- Supply alternative formulation if dispensed medication is not suitable for other reasons e.g. allergy to excipient, religious reason e.g. beef gelatine
- Acute supplies of rescue antibiotic for COPD patients, many patients keep rescue antibiotic prescription but may have used the last one without renewing it
- Dispense remaining balance of antibiotic when original dispensing pharmacy is unable to supply at that time

* If you are unable to access ECS, then please contact your Health Board to have this rectified. Details of individual Health Boards can be found on the NHS Community Pharmacy website via the following link [contact your Health Board](#). There is also guidance on accessing/troubleshooting ECS on the Community Pharmacy Scotland website: [Emergency Care Summary | Community Pharmacy Scotland](#)

5. Description of Treatment

Medicine	All medicines and/or appliances and/or ACBS products required and listed in BNF, BNFC or Scottish Drug Tariff described in part A in the schedules of this PGD. See Medicines A-Z look-up list
Legal Status	As described in the BNF or BNFC.
Dosage Form and Strength	As normally prescribed by the patient's prescriber. or Variation of product brand and/or dosage form and/or strength may be substituted when usual product cannot be supplied within a reasonable time provided the active drug base and dose and dosage regimen is equivalent.
Dose	As normally prescribed by the patient's prescriber or if not known as recommended by the BNF or BNFC.
Exceptions	All medicines and/or appliances and/or ACBS products listed in part B in the schedules of this PGD. See Medicines A-Z look-up list
Duration of Supply	One prescribing cycle i.e. quantity and duration normally prescribed to patient or up to one month's supply if not known.
Patient Information	Provision of the appropriate Pharmaceutical Industry Patient Information Leaflet. Provision of any other relevant information as judged by the pharmacist operating under this PGD.
Documentation	The pharmacist will complete a Universal Claim Framework (UCF) entry within the patient's PMR, producing a completed CP4 form detailing the supply made for their prescriber's records.
Supply	The supply of medicine and/or appliances and/or ACBS products should comply with the requirement for labelling and be in an appropriate container or packaging.
Follow-up	Ensure that the patient's prescriber is notified and that all records are completed.

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Adverse reactions	As described in BNF or BNFC.
Record/Audit Trail	The UCF electronic claim is automatically forwarded to NHS NSS for processing
	A record of the transaction i.e. CP4 form print out, should be forwarded to the patient's prescriber as soon as possible for information.
	A record of the transaction should automatically be entered in the patient's Prescription Medication Record.

6. Characteristic of Staff

Qualifications Required	Pharmacist whose name is currently on the practising section of the pharmaceutical register held by the General Pharmaceutical Council (GPhC).
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SCHEDULE 2

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

BNF/BNFC Class of Medicine: **Cardiovascular system – BNF (paper)**
Cardiovascular system – BNF (App/Digital)

Part A: All medicines in Cardiovascular section of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Arrhythmias	Blood pressure conditions	Myocardial ischaemia
Bleeding disorders	Heart failure	Oedema
Blood clots	Hyperlipidaemia	Vascular disease

Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Cardiovascular section of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

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SCHEDULE 8

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Immune System & Malignant disease – BNF (paper)
Immune System & Malignant disease – BNF (App/Digital)**

Part A: All medicines in Immune System & Malignant Disease section of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Immune system	Malignant disease
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Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Immune System & Malignant Disease section of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

SCHEDULE 9

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

BNF/BNFC Class of Medicine: Blood and nutrition – BNF (paper)
Blood and blood forming organs – BNF (App/Digital)
Nutrition & metabolic disorders – BNF (App/Digital)

Part A: All medicines in Blood and nutrition/Blood and blood forming organs/Nutrition & metabolic disorders sections of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Anaemias	Metabolic disorders	Mineral and trace elements deficiencies
Platelet disorders	Nutrition	Vitamin deficiency
Fluid and electrolyte imbalances		

Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Blood and nutrition/Blood and blood forming organs/Nutrition & metabolic disorders sections of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

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SCHEDULE 10

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Musculoskeletal system – BNF (paper)
Musculoskeletal system – BNF (App/Digital)**

Part A: All medicines in Musculoskeletal section of the current BNF/BNFC ¹², with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Arthritis	Neuromuscular disorders
Hyperuricaemia and gout	Pain and inflammation in musculoskeletal disorders

Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Musculoskeletal section of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

SCHEDULE 11

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Eye – BNF (paper)
Eye – BNF (App/Digital)**

Part A: All medicines in Eye section of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Allergic and inflammatory eye conditions	Eye infections	Glaucoma and ocular hypertension
Dry eye conditions	Eye procedures	

Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Eye section of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

SCHEDULE 12

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

BNF/BNFC Class of Medicine: Ear, Nose and Oropharynx – BNF (paper)

Ear – BNF (App/Digital)

Nose – BNF (App/Digital)

Oropharynx – BNF (App/Digital)

Part A: All medicines in Ear, Nose and Oropharynx section of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Dry mouth	Oral hygiene	Oropharyngeal fungal infections
Nasal congestion	Otitis media	Oropharyngeal viral infections
Nasal inflammation, nasal polyps and rhinitis	Oral ulceration and inflammation	Otitis Externa
Nasal staphylococcal infection	Oropharyngeal bacterial infections	

Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Ear, Nose and Oropharynx section(s) of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

SCHEDULE 13

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Skin – BNF (paper)
Skin – BNF (App/Digital)**

Part A: All medicines in Skin section of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, may be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Dry and scaling skin disorders	Sun protection and photodamage	Skin cleansers, antiseptics and desloughing agents
Infections of the skin	Pruritus	Skin disfigurement
Inflammatory skin conditions	Rosacea and acne	Superficial soft tissue injuries and superficial thrombophlebitis
Perspiration	Scalp and hair conditions	Warts and calluses

Medicines marked **GREEN** can be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above.

Medicines marked **AMBER** can only be supplied under this PGD for use in managing one of the clinical conditions listed in the boxes above if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Ear, Nose and Oropharynx section(s) of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

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SCHEDULE 14

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Vaccines – BNF (paper)
Vaccines – BNF (App/Digital)**

Part A: There are **no clinical conditions** that can be treated by a medicine in Vaccines section of the current BNF/BNFC under the terms given in this PGD

Part B: No medicines listed in Vaccines section of the current BNF/BNFC can be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

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SCHEDULE 15

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Anaesthesia – BNF (paper)
No Section – BNF (App/Digital)**

Part A: All medicines in Anaesthesia section of the current BNF/BNFC or listed in the App, with the exception of those listed in Part B of this schedule, **may** be provided in accordance with the terms given in this PGD to treat the following clinical need:

Local anaesthesia

Medicines marked **GREEN** can be supplied under this PGD for use in providing local anaesthesia.

Medicines marked **AMBER** can only be supplied under this PGD for use in providing local anaesthesia if relevant criteria are met.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Anaesthesia section of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

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SCHEDULE 16

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

**BNF/BNFC Class of Medicine: Emergency treatment of poisoning – BNF (paper)
Poisoning – BNF (App/Digital)**

Part A: All medicines in Emergency treatment of poisoning section of the current BNF/BNFC, with the exception of those listed in Part B of this schedule, **may** be provided in accordance with the terms given in this PGD to treat the following clinical conditions:

Management of opioid overdose

There is only one medicine marked **GREEN** that can be supplied under this PGD for use in providing emergency treatment of poisoning.

This medicine is Naloxone hydrochloride pre-filled pen for self-administration

There are no medicines marked **AMBER**.

Refer to Medicines A-Z look-up list.

Part B: The following medicines listed in Emergency treatment of poisoning section of the current BNF/BNFC may not be provided under this PGD.

Excluded drug	Rationale
Medicines marked RED cannot be supplied under this PGD	Refer to Medicines A-Z look-up list

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SCHEDULE 17

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

BNF/BNFC Class of Medicine: **Borderline Substances – BNF Appendix 2 (paper)**
Borderline substances – BNF (App/Digital)

Part A: All products in the Borderline Substances section of the current BNF/BNFC may be provided in accordance with the terms given in this PGD to people with the following clinical conditions:

Disease-related malnutrition	Intractable malabsorption	Pre-operative preparation of malnourished patients
Dysphagia	Proven inflammatory bowel disease	Following total gastrectomy
Short-bowel syndrome	Bowel fistula	Photodermatoses (skin protection in)
Patients with Pancreatic cancer or lung cancer undergoing chemotherapy	Disfiguring skin lesions (birthmarks, mutilating lesions, scars, vitiligo)	Continuous ambulatory peritoneal dialysis or haemodialysis
Inherited metabolic disorders, renal or liver failure requiring a low-protein diet	Malnourished or nutritionally-at-risk older adults	Cirrhosis and other conditions requiring a high energy, low fluid, low electrolyte diet
Cows' milk protein and/or lactose intolerance	Refsum's disease	Coeliac disease
Catabolic or fluid-restricted patients	Growth failure	Dermatitis Herpetiformis
Chronic renal failure	Crohn's Disease	Dry mouth (xerostomia)
Cystic Fibrosis	Hypoproteinaemia	Dermatitis, eczema and pruritis
Drug resistant epilepsy or other conditions requiring a ketogenic diet		

All products can be supplied under this PGD for use in people with one of the clinical conditions listed in the boxes above. Note that all items supplied from this section under the PGD **must be endorsed ACBS**.

Part B: The following medicines listed in Borderline Substances section of the current BNF/BNFC may not be provided under this PGD.

Excluded ACBS product
There are no exclusions

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SCHEDULE 18

PATIENT GROUP DIRECTION FOR THE URGENT PROVISION OF CURRENT PRESCRIBED MEDICINES, APPLIANCES AND ACBS PRODUCTS LISTED IN THE BNF, BNFC AND SCOTTISH DRUG TARIFF TO NHS PATIENTS BY PHARMACISTS

BNF/BNFC Class of Medicine: Medical Devices – BNF (App/Digital)

Scottish Drug Tariff Product group: Dressings (Part 2)
 Appliances (Part 3)
 Elastic hosiery (Part 4)
 Incontinence appliances (Part 5)
 Stoma appliances (Part 6)
 Chemical reagents (Part 9)

Part A: Any product/appliance listed in the relevant section of the Scottish Drug Tariff (Parts 2-5, 9) may be provided in accordance with the terms given in this PGD to people with the following clinical conditions:

Diabetes	Incontinence	Respiratory disease
Oedema	Soft tissue support	Stoma
Wounds	Varices	Venous insufficiency
Condition requiring blood or urine testing		

Part B: The following product/appliance listed in the relevant section of the current Scottish Drug Tariff may not be provided under this PGD.

Excluded product/appliance
Scottish Drug Tariff Parts 2-5,9 No Exclusions Scottish Drug Tariff Part 6 Products/appliances listed in Exclusions section

[Public Health Scotland - Scottish Drug Tariff – Medical Devices \(Parts 2-5, 9\)](#)

[Public Health Scotland – Scottish Drug Tariff - Stoma appliances \(Part 6\)](#)