

Community Pharmacy Development Team – Briefing 12th April 2021

Clozapine Community Pharmacy Dispensing

Currently in Forth Valley we have 39 community pharmacies who are providing a Clozapine service.

Can we remind these community pharmacies of the importance of checking for a valid blood sample using the Clozaril Patient Monitoring Service before supply is given to the patient, and only supplying enough to cover the maximum cover for the patients relevant monitoring frequency.

The Mental Health Pharmacy Team will be looking to hold a refresher on Clozapine dispensing, bloods, and navigation of the CPMS database in the next month or so for staff via Microsoft teams and we will be in contact with these registered pharmacies in due course. Please also be aware that notifications for any late bloods, or alerts should be sent to the pharmacies nhs.scot generic email account, but this can be unreliable so we always recommend that the Clozaril Patient Monitoring Service is accessed and the patients blood sample is checked.

We have updated Clozaril with all the nhs.scot email addresses, please let me know if you are not receiving these important alerts.

If any community pharmacy receives a Clozapine prescription on a GP10 script please can you contact the MH Team urgently as all Clozapine prescriptions should be prescribed on a HBP(ss)(5) only.

Within the registered Pharmacies if there are new staff members who require access to the CPMS database or if the previous registered and responsible Pharmacist for Clozapine dispensing has left or moved branches, can you please get in contact with myself and I will forward the registration forms.

I can be contacted on the following emails, FV.MHParmacy@nhs.scot or Ashley.duncan@nhs.scot

New IMT Facilitator

Victoria Young recently started in post as the eHealth Trainer/ Facilitator for Community Pharmacies and has worked in NHS Forth Valley for 8 years. Her role is to provide help and guidance to all Community Pharmacies with various NHS applications such as Office 364 and ECS.

If you have any questions or are looking for help and guidance, please contact me by email at victoria.young@nhs.scot or by phone on 07920 294443.

Substance Services - Prescriptions for OST

There have been a number of incidents reported recently where community pharmacies have failed to inform substance services if a patient has missed three consecutive doses. This patient group can be high risk and vulnerable individuals and it is imperative that pharmacy staff alert either the prescriber or keyworker if a patient misses three consecutive doses. Sadly there have been two patient deaths recently where community pharmacies had not alerted services that three consecutive doses had been missed. Community pharmacy teams are reminded of the importance of recording instalments on the purple PC70 form which should clearly indicate where doses have been missed. We would also ask pharmacists and staff to review current processes within the pharmacy to ensure PC70 forms are in use.