

Pharmacy News

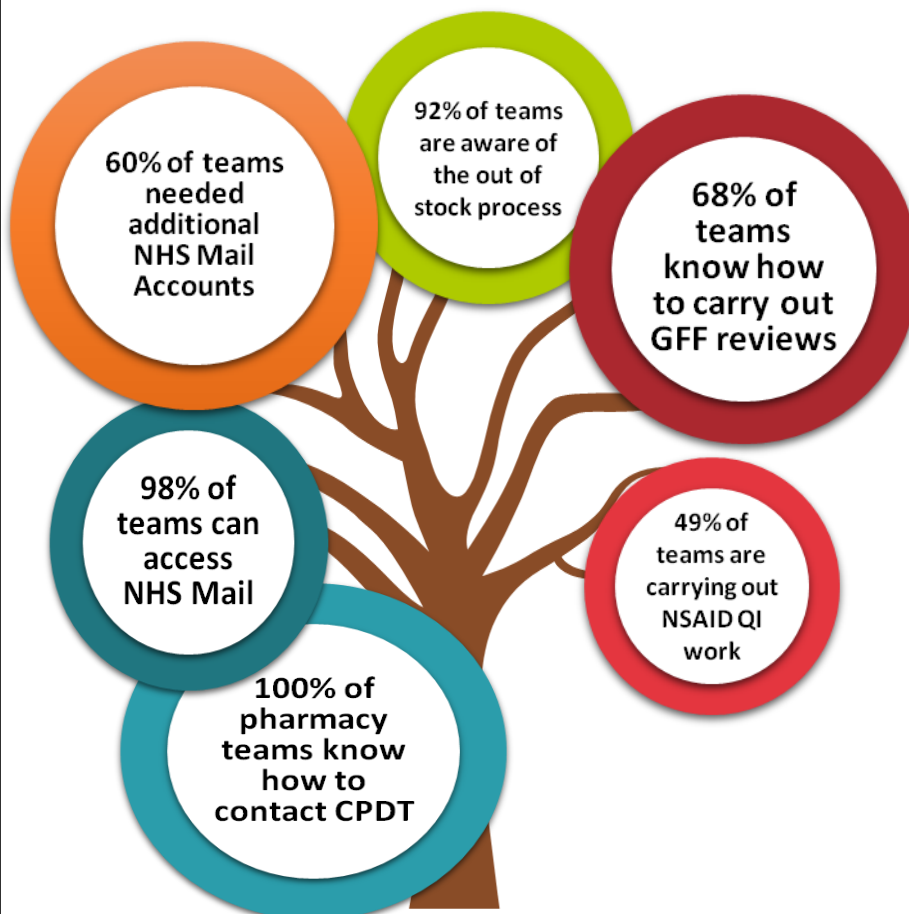


Pharmacy Champion Visits - The Results

November 2019

We would like to say a big **thank you** to our pharmacy champions—they have visited every pharmacy in Forth Valley over the last two months capturing important data and getting a feel for what is going on out there.

Some of the highlights of their visits are displayed below:



Remember to check your shared mailbox every day for the most up-to-date communications and news

Please circulate this newsletter to all members of the pharmacy team.

Never miss signing a PGD again with our handy checklist! This can be found on our website here:

[https://
pharma-
cies.nhsforthvalley.co
m/services/pgds/](https://pharmacies.nhsforthvalley.com/services/pgds/)

Access all the latest information , updates and formulary changes at the Community Pharmacy Forth Valley website via the QR code here

or by clicking this link:

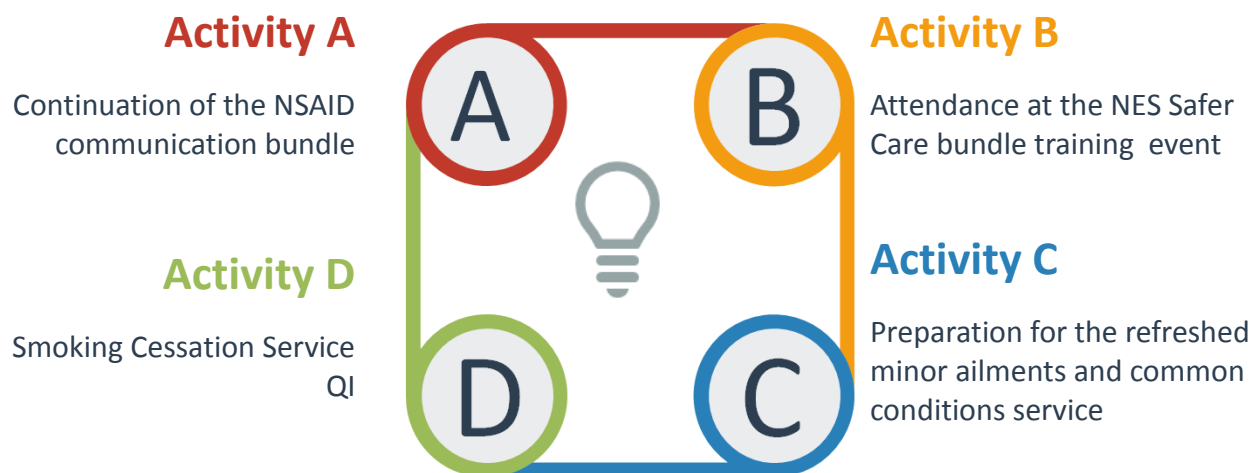
<https://pharmacies.nhsforthvalley.com/>



Quality Improvement Activities – 2019-20

For the financial year starting in April 2019, contractors have been paid **£220** per month to complete quality improvement activities. These activities were detailed in the circular [PCA \(P\)\(2019\)14](#).

There are **four** main activities to be undertaken:



Activity A: Continuation of the NSAID communication bundle.

Last summer, pharmacy teams focussed on the advice they gave to patients when NSAIDs were dispensed or bought. Since then, staff or priorities may have changed and the advice may not be getting offered as consistently as before. This is the opportunity to refresh the training from last year, or to introduce it to new staff. Using the laminated run charts again will allow the team can see how often they are offering the advice.

Activity B: Attendance at the NES Safer Care bundle training event.

The NES event was held in May this year. It introduced the Safer Care bundle to pharmacy teams which covers the need for gastro-protection in certain patient groups and the risks of the triple whammy combination causing acute kidney injury. For those who did not attend the event, a recording of the webinar held by NES is available at:

<https://learn.nes.nhs.scot/14957/pharmacy/cpd-resources/nsaid-safer-care-bundle-presentation>

The resources for both NSAID bundles can be found at:

<https://ihub.scot/improvement-programmes/scottish-patient-safety-programme-spsp/spsp-primary-care/pharmacy-pack/>

Activity C: Smoking Cessation Service QI.

Pharmacy teams are asked to review their smoking cessation service to identify areas for improvement. Safety Culture Cards were distributed in the summer and they can be used to support the discussions. The cards are grouped into topics and the section on 'teamwork' and 'resources' may be helpful in this situation. During the review, areas to discuss could include:

Do more members of the team need to be trained to deliver the service?

Can everyone complete the necessary paperwork?

How do the team keep track of the four and twelve week reviews?

How many times have these reviews been missed and service payments not been made?

From previous QI work, we have seen that small changes can have big results. Your discussion may result in an additional person being able to deliver the service which allows the work to be distributed within the team, the paperwork being stored in a different place or incorporating into a routine weekly task a check to see if reviews are due. This is a good time of year to complete this task so that you are prepared for the 'New Year Quitters'.

Activity D: Preparation for the refreshed Minor Ailment and Common Conditions Service.

The Minor Ailment and Clinical Conditions Service is being refreshed and re-launched in April 2020. In advance of this, pharmacy teams are to familiarise themselves with the new service specification. Further details and resources will be available in due course.

Save the Date!



February 2020								
S	M	T	W	T	F	S		
	2	3	4	5	6	7	1	
	8	9	10	11	12	13	14	15
	16	17	18	19	20	21	22	
	23	24	25	26	27	28	29	

Tuesday, Feb 4th 2020

We are planning to hold an exciting "Ask the Expert Event" at the Grange Manor Hotel in Grangemouth on February the 4th. The whole pharmacy team are welcome to come along to hear what our experts have to say and ask lots of questions. We will have experts from PSD, Prescribing Support (Specials, MAS) eHealth, Primary Care Pharmacy, Pharmacy Champions, Community Pharmacy Development and many more. Details for this will be sent out in due course but if there is anything in particular you would like to hear about then please get in touch by emailing [The Community Pharmacy Development Team](#).

Shortages - Reminder

Intermittent supply problems can occur due to either manufacturing issues causing shortages of branded products ('Manufacturer Cannot Supply', MCS) or supply issues affecting medicines, resulting in generics being difficult to obtain at Scottish Drug Tariff Part 7 (SDT) prices, or at all.

Resources to assist Community Pharmacy teams in managing supply problems have been produced by NHS FV and Community Pharmacy Scotland and can be accessed [here](#).

<https://pharmacies.nhsforthvalley.com/news/supply-issue-bulletins/>

Current supply issue information can be accessed by scanning this QR code:



Smoking Referrals– Shared Care

Patients who contact the NHS Forth Valley Stop Smoking Service are assessed and signposted to a community pharmacy of their choice to receive NRT. The Stop Smoking Team then post a copy of the necessary PCR information to the patient along with a letter explaining that the patient has been assessed by the Stop Smoking Team. The patient should bring both documents to the pharmacy. The patient can then be given treatment on the same day. The information on the forms will need to be put on to the PCR and submitted in the usual way. Patients will not have received any treatment prior to arriving at your pharmacy and should receive the 12 week programme as per the normal smoking cessation protocol.

Remember—if you don't put the information onto the PCR and follow it up then you will lose your payment.

Smoking Cessation Training

Community Pharmacy Teams can access smoking cessation training on the following websites:

Turas Learn: <https://learn.nes.nhs.scot/>

Forth Valley Community Pharmacy Website:

<https://guidelines.staffnet.fv.scot.nhs.uk/wp-content/uploads/sites/2/2019/04/Stop-Smoking-Guidance.pdf>

Health Scotland- Learning and Improvement: (You will need to create a log in!)

[Health Behaviours and Supporting Change Learners Area](#)

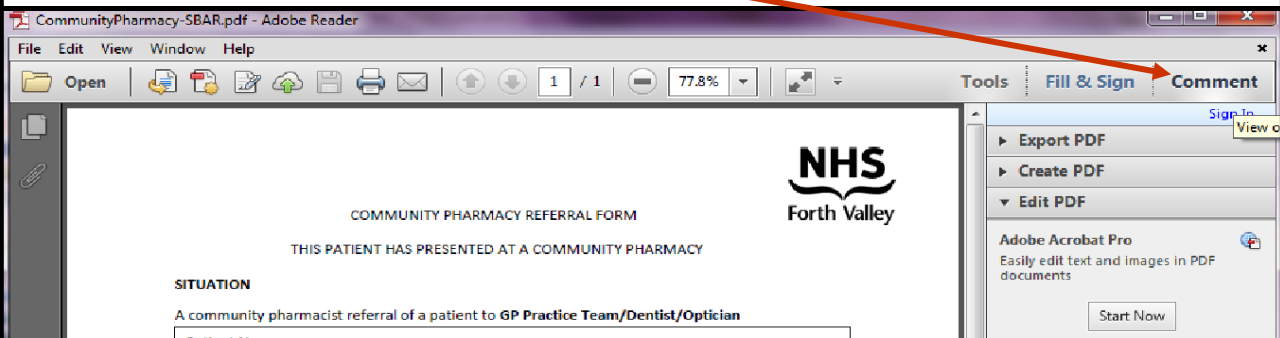
SBAR Form Now On-Line!

Following on from the Pharmacy Champion visits, several of you asked for the SBAR form to be made available on line.

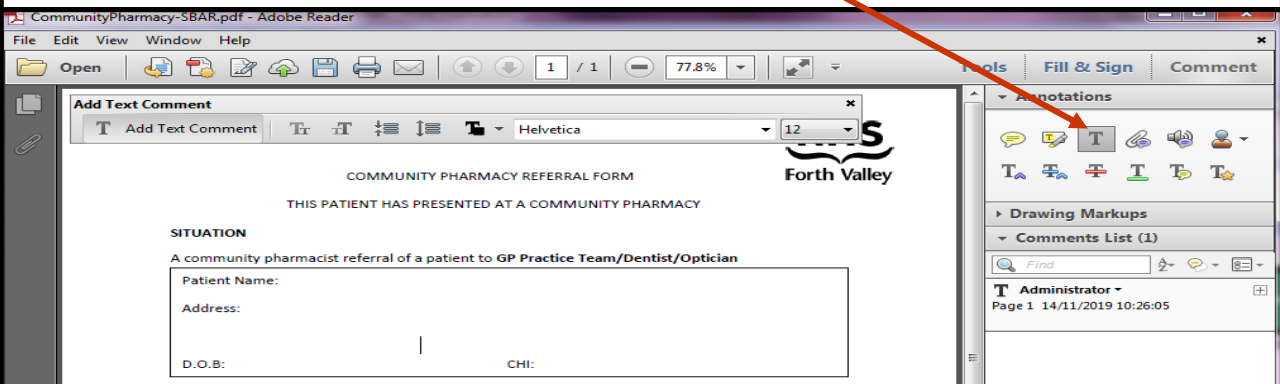
We have now uploaded an on-line version which is available here:

<https://pharmacies.nhsforthvalley.com/additional-info/stationery-consumables/>

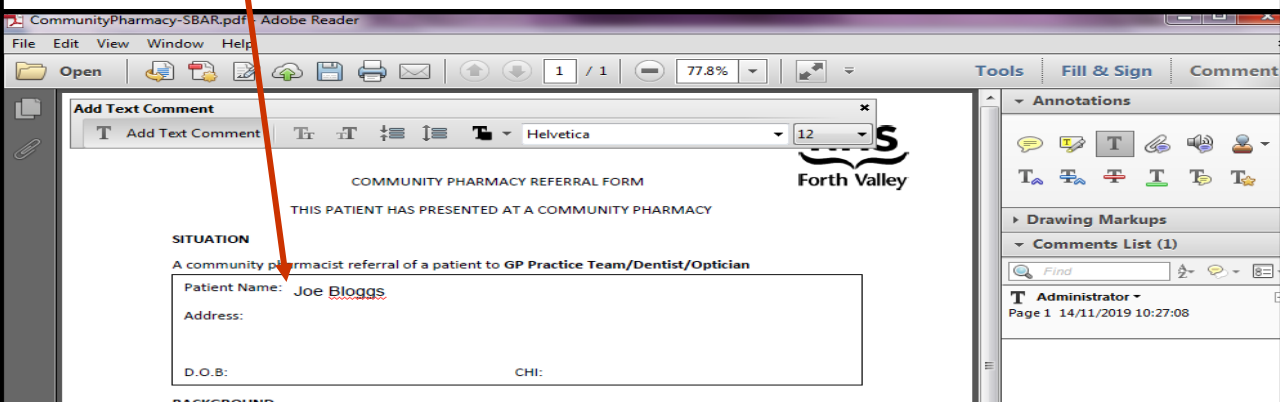
Top-Tip: Download the form and save somewhere on your PC/Device
 Open the form as a PDF in Adobe Reader
 Click and open the comments section



In the Annotations section , select the Text icon.



Place the cursor where you want to type and fill in the SBAR as necessary.
Print off two copies when your finished and keep one for your records.



Useful Resources

Have you ever wondered where to order Pharmacy First cards from? Or been puzzled by how to replenish your UTI card stock? We have compiled a handy list of what comes from where. Just go on to our website by clicking the link below:

<https://pharmacies.nhsforthvalley.com/additional-info/stationery-consumables/>

Substance Misuse

Thanks to all our IEP sites in Forth Valley who assisted with the recent NESI recruitment, the feedback was great around community pharmacy engagement, many thanks to all who contributed with this valuable piece of work.

thank you

Freestyle Libre® Flash Glucose Sensor

The DVLA have agreed that Freestyle Libre® can now be used to monitor glucose levels before and while driving Group 1 Vehicles (cars and motorcycles). Previously, only finger-prick testing was accepted for checking glucose levels while driving. People with Type 1 diabetes using the Libre flash glucose monitoring will still require to do capillary blood glucose monitoring with strips, for example if symptoms are not consistent with the Libre readings or to confirm a hypoglycaemic episode. The number of strips and lancets will vary, although this will be significantly reduced compared to previous requirements - patients will request prescriptions for these when a further supply is required. See the [November 2019](#) Prescriberfile for more information.

Please contact us!

Community Pharmacy Development Team	Telephone: 01324 567935 E-mail: FV-UHB.communitypharmacysupport@nhs.net
IM&T Facilitator	Suzanne MacCrimmon Telephone: 07920 294443 E-mail: Suzanne.maccrimmon@nhs.net
For specials authorisation	Telephone: 01324 567937
For primary care prescribing advice	E-mail: FV-UHB.prescribingsupport@nhs.net
Advice relating to Controlled Drugs	Kirsty Peacock (Inspection officer for Controlled Drugs) Telephone: 01324 566743