Partner Bulletin

Change, grow, live

Forth Valley Recovery Service

1st Sept 2019

Welcome to change, grow, live

From 1st October 2019, change, grow, live will take on the delivery of substance use support services across Forth Valley.

We are a national charity who support individuals to plan their recovery journey and achieve their recovery goals. Our service in Forth Valley will include harm reduction, assertive outreach, counselling, OST Key working and provision of psychosocial support to any individuals wishing to address their substance use. This will include individuals accessing treatment through specialist services, primary care and prisons in the area. We will also provide community rehabilitation via group work, training and education, further education and employment, as well as supported access into the recovery community.

We are committed to working in partnership and are clear that we are all working towards the same end – the successful recovery of service users. We therefore want to work closely with you all to ensure that we develop an effective working relationship that will help us both achieve this shared goal.

Mobilisation team

The contract will start on 1st
October 2019 and we have now
begun our Mobilisation phase. To
support the process our
Implementation Manager,
Beverley Hubber, will be in the
area to ensure that the transition
happens smoothly. Her email

contact details are included below.

Email address: Beverley.hubber@cgl.org.uk

Mobile no: 07843 460666

Partnership Work

We are aware of the excellent partnership work that is in place within Forth Valley within services and agencies and continuing this is a priority for us. It is our hope that throughout this implementation and transition phase that we will have an opportunity to meet and share our delivery model with you. We very much value the input of all our stakeholders in developing the service to meet the needs of Forth Valley service users.

Supporting service users

Maintaining continuity for service users is a key priority for us during this implementation. We will be working closely with existing services users to let them know about the changes and give them an opportunity to ask questions. We will be sending out regular news bulletins to service users and hold events where they can meet our team and contribute their ideas to service development.

Stakeholder events

As part of our implementation and transition we hope to host a series events from mid-October across Forth Valley and we will ensure that you are informed of them. I am happy to visit your team to share the model, answer any questions and gain an understanding of how we can build a good partnership and support the work that you do. Please get in touch if this is something you are interested in.

We are keen to work closely with all partners to provide early reassurance on our plans and to provide opportunity for you to get involved and influence the implementation and transition process.

We want to hear from you

If you have any queries at any stage, please do not hesitate to contact us — ForthValley.Info@cgl.org.uk

From 1st October our main telephone number for queries or referrals to the service will be;

0845 673 1744

Please also take a look at our website, <u>www.changegrowlive.org</u>, to find out more about us and what we do.