

# Pharmacy News



## Champion Visits

Pharmacy Champions are busy visiting all community pharmacies across Forth Valley just now. They have a wealth of knowledge on all things community pharmacy and are an excellent resource. They are there to support you and answer all your niggles and questions that you have never got around to asking!

They can help with NHSmail, PGDs, MAS, NSAID QI , Specials and many more topics so look out for a champion coming to your pharmacy soon.

**Volume 8  
Issue Number 4  
September 2019**

Please check your shared mailbox daily for the most up-to-date communication

Please circulate this newsletter to all team members

## Blood Glucose Meters

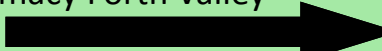
We are currently switching over blood glucose meters for patients with type 2 diabetes. Patients currently on TRUEyou meters will move over to 4SURE smart meters as there has been some advances in technology and TRUEyou will no longer be marketed after May 2020.

The switch is being facilitated by Nipro (distributors of 4SURE) throughout GP practices in Forth Valley and started at the beginning of September.

This will affect the type of blood glucose strips and lancets that you keep in stock in your pharmacy and once a patient is switched they will need to use the 4SURE smart strips and 4SURE Lancets.

Did you know that a patients Community Health Index number (CHI number) consists of a 6 digit Date of Birth (DDMMYY) followed by a 3 digit sequence number and a check digit. The ninth digit is always even for females and odd for males.



Access all the latest information , updates and formulary changes at the Community Pharmacy Forth Valley website via the QR code here 

or by clicking this link:

<https://pharmacies.nhsforthvalley.com/>



## Out Of Stocks

A flowchart has been produced by NHS Forth Valley to assist community pharmacies in managing supply problems and additional advice is also available in a Community Pharmacy Scotland guidance document which explains the usage of appropriate endorsements to avoid the need for a new prescription.

Both documents and local advice on specific products are available on the supply bulletins section of the community pharmacy website.

The above information can be accessed by scanning this QR code



or by clicking on the following link:

<https://pharmacies.nhsforthvalley.com/news/supply-issue-bulletins/>

**Where applicable, always provide an alternative drug to GP surgeries or an alternative solution to patients so they can access medication in a timely manner. This avoids unnecessary access to Out of Hours and negative publicity for community pharmacy.**

## Care Homes

The new care home service specification has now been finalised and is live on the website. If you provide services to a care home, please complete a new contract for each care home that you provide services to.

From 1st October please submit your annual claim(s) on the new form available on the website:

<https://pharmacies.nhsforthvalley.com/resources/locally-negotiated-services/advice-to-care-homes/>

## OST Audit

NHS Forth Valley Health Board will be reviewing the Opiate Substitution Therapy (OST) service provided from community pharmacies over the coming months and will be in touch to arrange suitable times to audit services provided.

Local guidelines outline requirements for recovery focussed pharmaceutical care as well as record keeping ([http://www.communitypharmacy.scot.nhs.uk/nhs\\_boards/NHS\\_Forth\\_Valley/redesign/LNS/opiate\\_replacement\\_therapy.html](http://www.communitypharmacy.scot.nhs.uk/nhs_boards/NHS_Forth_Valley/redesign/LNS/opiate_replacement_therapy.html)).

# CHANGE, GROW, LIVE

From 1<sup>st</sup> October 2019, Change, Grow, Live will take on the delivery of substance use support services across Forth Valley.

They are a national charity who support individuals to plan their recovery journey and achieve their recovery goals. Their service in Forth Valley will include harm reduction, assertive outreach, counselling, OST Key working and provision of psychosocial support to any individuals wishing to address their substance use.

Their newsletter has been sent out as a supplement to this edition of Pharmacy News.

## MCR/Serial Prescriptions

Medicines: Care and Review (MCR) and Serial Prescriptions (SRx), formerly CMS, resources are available for community pharmacy teams to access on the TURAS learn website. An MCR overview and a Community Pharmacy Workshop are both now available on open access as presentations.

**You do not need to be a registered professional to access these; a free account can be created on TURAS by anyone within the community pharmacy to view these:**

[Medicines: Care and Review Presentations on TURAS](#)

## Pharmacy Relocations

It is important that, if you are relocating premises, you complete the relevant paperwork and send it to the Health Board as soon as possible. Once the move has been approved, the ePharmacy Helpdesk will order a new SWAN connection and this can take a number of weeks.

For the order to be raised the following information is required:

- New Address Details
- Telephone Number
- Date of Move
- Primary Contact Name, Email address and Mobile Number
- Floor Plans of the new pharmacy

# Diary Dates– Future Training Events

Hosted by	Name of event	Date	Venue	Time	PLT	For information or to register:
NES	Diabetes, Weight Management and Good Conversations	02/10/2019	Learning Centre, Third Floor, Forth Valley Royal Hospital Stirling Road Larbert Fk5 4wr	19.00-21.00	No	<a href="mailto:anne.wilson1@nhs.net">anne.wilson1@nhs.net</a>
NES	Unscheduled Care Event	06/11/2019	Learning Centre, Third Floor, Forth Valley Royal Hospital Stirling Road Larbert Fk5 4wr	19.00-21.00	No	<a href="mailto:anne.wilson1@nhs.net">anne.wilson1@nhs.net</a>
Forth Valley Alcohol and Drug Partnership	Injecting Equipment Provision Services Refresher Training Event	02/10/2019	Lecture Theatre Conference Centre  Stirling Community Hospital, Stirling, FK8 2AU	09.00-16.30	Yes	<a href="mailto:Ann.mcgregor@nhs.net">Ann.mcgregor@nhs.net</a>

## NES local events

We welcome Anne Wilson as the new co-ordinator of the local NES events. She has taken on the role as Kirstin Cassells is on maternity leave and Matt Barclay has given up his position as local tutor.

**Please note the change in venue for the NES events.** They will now be held at the Learning Centre in Forth valley Royal Hospital. To access the learning centre use the lift from the main entrance to the third floor. There will be someone at the security door to let you into the centre.

# Useful Resources

Have you ever wondered where to order Pharmacy First cards from? Or been puzzled by how to replenish your SBAR pad stock? We have compiled a handy list of what comes from where below.

CMS Leaflets– Box of 500	<a href="mailto:stockorders.DPPAS@theapsgroup.com">stockorders.DPPAS@theapsgroup.com</a>
MAS Leaflets– Box of 200	<a href="mailto:stockorders.DPPAS@theapsgroup.com">stockorders.DPPAS@theapsgroup.com</a>
MAS Poster	<a href="mailto:stockorders.DPPAS@theapsgroup.com">stockorders.DPPAS@theapsgroup.com</a>
Steroid Cards	<a href="mailto:FV-UHB.orders-suppliesdept@nhs.net">FV-UHB.orders-suppliesdept@nhs.net</a>
Lithium Cards	<a href="mailto:FV-UHB.communitypharmacysupport@nhs.net">FV-UHB.communitypharmacysupport@nhs.net</a>
Oral Anticoagulant Alert Cards	<a href="mailto:FV-UHB.orders-suppliesdept@nhs.net">FV-UHB.orders-suppliesdept@nhs.net</a>
Oral Anticoagulant Record Books	<a href="mailto:FV-UHB.orders-suppliesdept@nhs.net">FV-UHB.orders-suppliesdept@nhs.net</a>
Oral Anticoagulant Packs	<a href="mailto:FV-UHB.orders-suppliesdept@nhs.net">FV-UHB.orders-suppliesdept@nhs.net</a>
SBAR Pads	<a href="mailto:FV-UHB.communitypharmacysupport@nhs.net">FV-UHB.communitypharmacysupport@nhs.net</a>
Pharmacy First UTI cards	<a href="mailto:FV-UHB.communitypharmacysupport@nhs.net">FV-UHB.communitypharmacysupport@nhs.net</a>
Pharmacy First Conjunctivitis cards	<a href="mailto:FV-UHB.communitypharmacysupport@nhs.net">FV-UHB.communitypharmacysupport@nhs.net</a>
Smoking Cessation Consumables	Stop Smoking Team 01786 433 293
Free Condoms	<a href="mailto:FV-UHB.HIRS-group-mailbox@nhs.net">FV-UHB.HIRS-group-mailbox@nhs.net</a>
CPUS/CP4s/Purple Forms etc	<a href="mailto:FV-UHB.orders-suppliesdept@nhs.net">FV-UHB.orders-suppliesdept@nhs.net</a>
OST Forms	<a href="mailto:FV-UHB.communitypharmacysupport@nhs.net">FV-UHB.communitypharmacysupport@nhs.net</a>

# Useful Contacts

Community Pharmacy Development Team	Telephone: 01324 567935 E-mail: <a href="mailto:FV-UHB.communitypharmacysupport@nhs.net">FV-UHB.communitypharmacysupport@nhs.net</a>
IM&T Facilitator	Telephone: 07920 294443 E-mail: <a href="mailto:Suzanne.maccrimmon@nhs.net">Suzanne.maccrimmon@nhs.net</a>
For specials authorisation	Telephone: 01324 567937
For primary care prescribing advice	E-mail: <a href="mailto:FV-UHB.prescribingsupport@nhs.net">FV-UHB.prescribingsupport@nhs.net</a>
Advice relating to Controlled Drugs	Kirsty Peacock (Inspection officer for Controlled Drugs) Telephone: 01324 566743
Pharmacy Champions	Carole Smith <a href="mailto:carolesmith@nhs.net">carolesmith@nhs.net</a> Laura Kelly <a href="mailto:laura.kelly30@nhs.net">laura.kelly30@nhs.net</a> Rachael Sullivan <a href="mailto:rachael.sullivan3@nhs.net">rachael.sullivan3@nhs.net</a>