

Pharmacy News

Access to BNF and Medicines Complete

From September 2019, hard copies of the BNF will be issued to community pharmacies annually instead of bi-annually as part of the Medicines Complete contract arrangements. No March edition will be supplied. Since 2015, other eligible NHS Scotland healthcare professionals have been receiving only the September edition.

Arrangements have been agreed to allow community pharmacies to access Medicines Complete for a further three years. Information on how to gain access to these resources is outlined in the NHS Scotland circular PCA (P)(2019)9.

Varenicline PGD and letter to GP

An updated version of the Varenicline PGD (PGD 445, version 4) was e-mailed to all pharmacy generic mailboxes at the end of April. Appendix 2 of this PGD includes a letter for community pharmacies to send to the patients GP surgery informing them that the pharmacy is prescribing varenicline for the patient.

Please can community pharmacies ensure that they complete the letter and add the date and name and address of their pharmacy so that the GP surgery can trace where the letter has originated from and contact the community pharmacy if there are any issues which arise from the patient being prescribed varenicline under the PGD.

Opiate Substitution Therapy (OST) Package of Care

Contractors were previously advised that the payment for the package of care for OST patients would be moving from a local to centralised payment. Once this happens, payment will be based on the patient's CHI number. In preparation for this change, pharmacy teams are reminded not to obscure the CHI number on the OST prescriptions with the pharmacy stamp. Once the process changes payment will not be able to be made if the CHI number cannot be read.

Dementia Friends

Following Dementia Awareness Week which started on 3rd June, pharmacists are asked to increase awareness by encouraging staff to register as dementia friends. People can register as a dementia friend by watching 2 short videos (approx 3 minutes long each) via <https://www.dementiafriendsscotland.org/>

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Please circulate to all staff

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Please check your generic mailbox daily for the most up-to-date communication

Remember to check the PCR daily for hospital discharge information. A list of your current hospital inpatients is sent to your generic mailbox every day.

The updated Forth Valley Formulary can be now accessed online via the Community Pharmacy Forth Valley website, available here: <https://pharmacies.nhsforthvalley.com/local-guidance/forth-valley-formulary/>

Pharmacotherapy Service

Over the past few months a number of primary care pharmacists and technicians have started to provide a new Pharmacotherapy service in Falkirk Town and North West Stirling clusters. This service will be rolled out to Denny/Bonnybridge and Larbert/Stenhousemuir over the coming months. Hopefully some of the pharmacists working in these locations have started to make contact with their community pharmacy colleagues. The allocation of pharmacists and pharmacy technicians depends on the size of the GP practice and the pharmacist and technician work pattern will vary from practice to practice.

Tasks that the pharmacy team are carrying out include:

- authorising acute requests
- performing medicines reconciliation following hospital discharge
- actioning hospital outpatient prescription requests
- re-authorising repeat prescriptions
- monitoring high risk medicines
- completing medication reviews

Your local primary care team will be happy to answer any medication queries however not all have a direct contact number therefore the best way to contact them is via the GP practice reception team unless another way of contact has been agreed.

Falkirk Town Cluster:

PRACTICE	LOCATION	NAMES OF PHARMACISTS*
Wallace Medical Centre	Thornhill Road	Russell Morrison & Gillian Young
Ark Medical Practice	Booth Place	Carolyn McIntyre
Meeks Road Surgery	Meeks Road	Jill Winchester
Graeme Medical Centre	Western Avenue	Andrew Hart and Osman Saleem
Camelon Medical Practice	Camelon	Nargis Hanif & Kirsten Hunter
Westburn Medical Practice	Westburn Avenue	Fiona Kearney
Carron Medical Centre	Bainsford	David Seaton

North West Stirling Cluster:

PRACTICE	LOCATION	NAMES OF PHARMACISTS*
Bracklinn Practice	Callander	Lorraine Goundry
Leny Practice	Callander	Lorraine Goundry
Killin Medical Practice	Killin	Laura Lee
Bridge of Allan Health Centre	Bridge of Allan	Joanne Spence & Gillian Cook
Airthrey Park Medical Practice	University of Stirling	Priya Jikka
Doune Health Centre	Doune	Jenni Allardyce & Joanne Cole
Dunblane Medical Practice	Dunblane	Janis McKenzie & Naressa Govendar

*May change

Diary Dates—Future Training Events

Hosted by	Name of event	Date	Venue	Time	PLT	For information or to register:
NHS Forth Valley	Clozapine 'transfer' event	Wed 19th June	Lecture Theatre, FVRH, Larbert	6:30pm-8:30pm	NO	FV-UHB.communitypharmacy support@nhs.net

Quality Improvement - Safety Climate Action Plans and NSAID Care Bundle

In February, details were published about Quality Improvement element of the Community Pharmacy Contract (PCA(P)(2019)4):

Safety Climate Survey: pharmacy teams should continue to implement their action plans developed last year in response to the survey. Teams should be familiar with the resources available to support the review of near-misses, safety incidents and feedback. An introductory pack on Root Cause Analysis was developed by CPS and can be found on their website (<https://www.cps.scot/nhs-services/core/quality-improvement/rca-toolkit/>)

NSAID Safer Care Bundle: Continuing from the communication bundle completed last year, the Safer Care activity is designed to identify patients requiring gastroprotection when prescribed a NSAID or who have been prescribed the Triple Whammy of an ACE inhibitor/ARB, a diuretic and an NSAID. Once a patient has been identified, the prescriber is contacted and notified. This year, the resources will not be sent to contractors. They will be available to download from the Healthcare Improvement Scotland website at ihub.scot/pharmacy-pack. NES have recorded a webinar giving full details of this bundle and it can be found on the Turas website under 'NSAID Safer Care Bundle Presentation'.

PCR version 13.2

The PCR has been upgraded to version 13.2 and it contains three main updates:

- The 'care needs assessment' has been renamed 'Stage 1 Medication Review'
- The introduction of a 'Stage 2 Medication Review' which is not currently being used.
- The introduction of a new question relating to the suitability of the patient for serial prescriptions

Useful Contact Details

Community Pharmacy Services:	Pharmacy Department, Forth Valley Royal Hospital, Larbert, FK5 4WR E-mail: FV-UHB.communitypharmacysupport@nhs.net
Community Pharmacy Development Pharmacist:	Kirstin Cassells Kirstin.cassells@nhs.net , Telephone: 01324 567935
IM&T Facilitator:	Suzanne MacCrimmon suzanne.maccrimmon@nhs.net, Telephone: 07920 294443
For specials authorisation:	Telephone: 01324 567937
For primary care prescribing advice:	E-mail: FV-UHB.prescribingsupport@nhs.net
Advice relating to Controlled Drugs:	Kirsty Peacock (Inspection officer for Controlled Drugs) Telephone: 01324 566743