You have been issued with a Serial Prescription. A Serial Prescription looks like a standard prescription but lasts for 24, 48 or 56 weeks. Serial Prescriptions are kept in the pharmacy and your GP decides how often you should collect your Serial Prescription medicine(s), e.g. every eight weeks. Let your pharmacist know if you need to collect your Serial Prescription medicine(s) earlier than normal or if you need more than usual (e.g. if you are going on holiday).

You should collect your Serial Prescription medicine(s) from the same pharmacy each time and when you collect it, the pharmacist lets your GP know.

At the end of the 24, 48 or 56 week prescription, the pharmacist will ask you to sign the Serial Prescription form. At this point, the pharmacist will request a new Serial Prescription from your GP.

You do not need to order your Serial Prescription from your GP Practice.

Your GP may decide some of your medicines are not suitable for a Serial Prescription (e.g. medicine which is only needed occasionally). These items will continue to be prescribed as before, on a standard prescription.

The process for ordering standard prescriptions will not change and standard prescriptions can be taken to any pharmacy. However, all medicine(s) on a Serial Prescription should be collected from the same pharmacy.

It is helpful for both you and the pharmacist if all your medicines are collected from the same pharmacy.

You can still make an appointment to see the GP whenever you need to. The pharmacist may also advise you to see your GP if, for example, your condition changes.

Your GP can stop medicine(s) on your Serial Prescription if they need to. If this happens they will tell you and the pharmacist.

If you move to another GP Practice, you should let the old practice know so they can cancel your Serial Prescription. Your new GP Practice can then issue you with a new Serial Prescription.

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