

## Zuclopenthixol Injection Errors

Previously we highlighted 3 near miss incidents where the wrong preparation of zuclopenthixol was prescribed and dispensed. Recently a significant event occurred in another Board area where the wrong preparation was administered to the patient causing harm.

In both instances the patient should have received a long acting depot injection, used for maintenance treatment of schizophrenia, but was given the “Acuphase”® preparation of zuclopenthixol, which is a short acting injection used only in very specialised areas where rapid tranquilisation of severely agitated patients is required.

There are two injectable zuclopenthixol preparations:

- **Zuclopenthixol Decanoate** (*Clopixol*®) is a depot antipsychotic injection administered every 1 to 4 weeks as a maintenance therapy in schizophrenia.
- **Zuclopenthixol Acetate** (*Clopixol Acuphase*®) is used for rapid tranquilisation in specialist inpatient settings. Patients require regular observation and monitoring for several days following administration due to pronounced sedative effects. This product is extremely unlikely to be required in the community.

**Clopixol Acuphase® should never be prescribed by GPs or dispensed in community pharmacy.**

Volume 7, No 1  
February 2018

Please Circulate to All Staff

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## Palliative Care Community Pharmacy Network

There are 14 Palliative Care Community Pharmacies across Forth Valley that stock an agreed list of palliative care medicines. This stock list has recently been updated to reflect current prescribing trends and national guidance.

Changes to the palliative care medicine stock list are:

\*Stocked at Tesco Pharmacy Falkirk, Tesco Pharmacy Stirling and Bonnybridge Pharmacy.

Palliative Care Medicine	Added or Removed from Stock List	Reason
Clonazepam 1mg/ml amps	Added	Specialist palliative care medicine prescribed for neuropathic pain. Unlicensed Medicine
Furosemide 50mg/5ml amps	Added (to three pharmacies only)*	Used for end-stage cardiology patients
Glycopyrronium 200mcg/ml amps	Added	Second line agent for respiratory secretions as per national palliative care guidelines
Hyoscine Hydrobromide amps	Removed	Third line agent for respiratory secretions so removed
Oxycodone 20mg/2ml amps	Added	Second line opioid of choice
Octreotide 500mcg/ml amps	Added to all pharmacies	Previously only stocked at 3 pharmacies, increased use in community

The list of Palliative Care Community Pharmacies and updated stock list can be found on the [Forth Valley Community Pharmacy Website](#).

For symptom control advice please refer to the national palliative care guidelines at [www.palliativecareguidelines.scot.nhs.uk](http://www.palliativecareguidelines.scot.nhs.uk) or contact Strathcarron Hospice on 01324 826222

# What is the Universal Claim Framework (UCF)?

UCF is a new ePharmacy service which supports electronic claims for reimbursement for the following pharmacy-led services:

- Unscheduled Care
- Emergency Hormonal Contraception
- Smoking Cessation (including Varenicline)
- Healthy Start Vitamins
- Gluten-Free Food Service
- Meningitis B Prophylaxis
- Urinary Tract Infections
- Impetigo

For these services, the handwritten CPUS Form is replaced with an electronic claim message and a form printed on the new CP4/3 stationery in the pharmacy.

The forms for the Minor Ailments Service (MAS) will also be printed on the new CP4/3 stationery – this includes registrations, withdrawals, consultation only and MAS prescriptions. MAS forms should be sent to Practitioner and Counter Fraud Services (PCFS) as before.

Your PMR system will be enabled for UCF before 31<sup>st</sup> March 2018.

## CP4/3 Forms

For the UCF services outlined above, the PMR system, once enabled, will print all the necessary details on the CP4/3 form, and, more importantly, include them within the electronic message for reimbursement. This means you do not handwrite any codes or endorsements on the form.

The forms for the Minor Ailments Service (MAS) will also be printed on the new CP4/3 stationery – this includes registrations, withdrawals, consultation only and MAS prescriptions

- **MAS forms still need to be sent to Practitioner and Counter Fraud Services (PCFS) to confirm patient eligibility for the service .**
- **You are not required to send UCF forms to PCFS for payment.**
- **There will be a prompt printed in the bottom left hand corner of the CP4/3 forms which will remind you what to do with them**

All PMR systems will default to printing CP4/3 forms for all UCF services outlined above as it is expected the forms will still be used to support the dispensing and checking process and may also be sent to the GP where appropriate.

If you want to switch off the printing of UCF forms, please contact your ePharmacy Facilitator or your PMR Helpdesk.

## Service Fees and Payments

Monthly Claim Forms should still be sent to Carol Droubay or PCFS as appropriate and can be found on the [Forth Valley Community Pharmacy Website](#) under the relevant service.

## Important Points

- Reimbursement for UCF services is based on the electronic claim message
- Service fees for UCF services are claimed in the usual way
- CP4/3 Forms for pharmacy services which are part of UCF do not need to be sent to PCFS
- CP4/3 Forms for MAS should still be sent to PCFS
- You must have robust PMR Housekeeping arrangements in place – this will ensure all UCF claims leave your PMR system and are received by ePharmacy for reimbursement.
- In order to build the electronic claim, make sure your patient records are up to date within your PMR to include the CHI number (use lookup on PCR if necessary) and GP Practice code. If you don't know the practice code then you must look it up using the GP practice list available at: [http://www.communitypharmacy.scot.nhs.uk/unscheduled\\_care.html](http://www.communitypharmacy.scot.nhs.uk/unscheduled_care.html) and add it to the patient's PMR record before you will be able to send the electronic claim.
- All other pharmacy led services for which a CPUS form is currently required should continue to be operated in the usual way, using a handwritten CPUS Form e.g. COPD and the Pharmacy First Extension service
- Unused CP2/3 forms should be returned to the ePharmacy Facilitator at the time of enablement – these will be re-used until the end of March 2018 within pharmacies that are not enabled.

**Further Reading:** [The NHS Circular outlining UCF details](#) - [UCF 'Frequently Asked Questions'](#)

[UCF Information on NHS National Services Scotland website](#) - [A table detailing the requirements for each UCF service \(whether a form needs to be submitted to PCFS or the GP Practice, whether CHI is mandatory and what to do if CHI is unavailable etc\) is available within this link](#)

# Future Training Events

Hosted By	Name of Event	Date	Venue	Time	PLT	For Information or to Register:
NES	Improving the Quality of Over The (OTC) Counter Consultations	12th February 2018	Scottish Health Services Centre Crewe Road South EH4 2LF	6:30pm	NO	<a href="https://portal.scot.nhs.uk">https://portal.scot.nhs.uk</a>
NHS Forth Valley Mental Health Team	Community Pharmacy Clozapine Service	21st February 2018	FVRH Learning Centre- Room 1	6:30pm to 8:00pm	NO	Alison.morrison3@nhs.net
NES	Improving the Quality of Over The (OTC) Counter Consultations	28th February 2018	NES Glasgow 2 Central Quay G3 8BW	6:30pm	NO	<a href="https://portal.scot.nhs.uk">https://portal.scot.nhs.uk</a>
FV Community Pharmacy Development	Smoking Cessation	6th March 2018	Grange Manor Hotel Grangemouth	<b>Session 1</b> 9:00— 12:30 <b>Session 2</b> 13:00— 16:30	YES	FVUHB.communitypharmacysupport@nhs.net
NES	NSAID Communication Care Bundle	21st March 2018	The Grange Manor	7-9pm	NO	<a href="https://portal.scot.nhs.uk">https://portal.scot.nhs.uk</a>
FV Alcohol and Drug Partnership	Naloxone Training	26th March 2018	Signpost Recovery Alloa	9:00am to 4:30pm	NO	<a href="mailto:FV-UHB.FVADP@nhs.net">FV-UHB.FVADP@nhs.net</a>
NES	Emergency Contraception	24th April 2018	The Grange Manor	7-9pm	NO	<a href="https://portal.scot.nhs.uk">https://portal.scot.nhs.uk</a>

## Community Pharmacy Development—Smoking Cessation Training Tuesday 6th March

There are two training sessions for this event. Only one session need be attended. Please note that the morning session is proving to be popular and advice would be to book quickly to secure your preferred session. PLT payment will be made for one pharmacist and one member of support staff **OR** two members of support staff from each contractor code only.

### Community Pharmacy Services

Falkirk Community Hospital, Westburn Avenue, Falkirk, FK1 5QE

[FV-UHB.communitypharmacysupport@nhs.net](mailto:FV-UHB.communitypharmacysupport@nhs.net)

### Pharmacy Project Support Manager:

Arlene Turnbull, arlene.turnbull@nhs.net, 01324 673608, fax 01324 673616

### Community Pharmacy IM&T Facilitator:

Suzane MacCrimmon, Suzanne.maccrimmon@nhs.net  
Gill Inglis, ginglis@nhs.net, Telephone: 07920 294 443

### Pharmacy Champions:

Pamela Cameron (Pamela.cameron2@nhs.net),  
Carole Smith (carolesmith@nhs.net), Jenni Allardyce (Jennifer.allardyce@nhs.net)

### For Specials authorisation:

Telephone: 01324 673605

### Primary Care Prescribing Advice:

Telephone: 01324 673611 [FV-UHB.prescribingsupport@nhs.net](mailto:FV-UHB.prescribingsupport@nhs.net)

### Advice Related to Controlled Drugs:

Kirsty Peacock, Inspection Officer for Controlled Drugs, 01324-566743