

Pharmacy News

New Forth Valley Community Pharmacy Web Site

FV Community Pharmacy website is currently hosted by National Services Scotland (NSS). NSS informed all Health Boards at the beginning of this year that, due to new guidelines and governance around data hosting, they would no longer host board generated content. As a result we have transferred our pages to a new site within the FV website at: <https://pharmacies.nhsforthvalley.com/>

As before, the site contains information and resources required by Community Pharmacists to deliver pharmaceutical services to the FV area, and is the primary source of information for Community Pharmacy staff.

From Monday 2nd October 2017 the FV site will officially 'go live' the NSS site will no longer be available.

There will be a link on the NSS site to redirect users to the new FV site

Scottish Enhanced Services Programme 2017/18

It was hoped that the Scottish Enhanced Services programme would run as medicines reconciliation, however due to continued interfacing problems with the new acute HePMA system this will not go ahead as planned. Several ideas were considered for the 2017/18 programme and it was decided that the 2017/18 programme for Forth Valley will be to promote Dementia Friendly Pharmacies. The community pharmacy development team propose to put out an invitation to participate in October.

Prescription Endorsements Reminder

Contractors were [notified recently](#) by Community Pharmacy Scotland about a change in the prescription pricing process by PSD. The main source of information used is now what was sent in the electronic claim. If there is sufficient information in the claim, the image of the prescription will not be viewed or used in the payment process. Contractors should ensure that all endorsements are included in the electronic message as well as on the paper form. It is the responsibility of the individual pharmacy to ensure that all appropriate endorsements are included in the electronic message to ensure correct payment.

Magnesium Products

The first-line product for Hypomagnesaemia in Adults in Forth Valley is Magnaspartate 10mmol sachets (Magnesium Aspartate), which are licensed.

In the event that Magnesium glycerophosphate is required, the recently licensed Neomag 4mmol tab is the product of choice. [Neomag \(Magnesium glycerophosphate \(magnesium 97.2mg \(4mmol\)\) chewable tablets sugar free\)](#) have recently been granted a product license, available in packs of 50 tablets. Generic prescriptions for Magnesium Glycerophosphate tablets should therefore be **dispensed as the licensed product**. Any prescriptions for capsules or for alternative branded tablets should be queried with the prescriber and a replacement script for the licensed tablets obtained. No Specials authorisations will be granted for unlicensed tablets or capsules. Any existing authorisations should be considered to be **no longer valid** for any future dispensing

Volume 6, No 5

September 2017

Please Circulate to All Staff

Inside this issue:

New Forth Valley Community Pharmacy Web Page	1
Scottish Enhanced Services Programme 2017/18	1
Prescription Endorsements—Reminder	1
Magnesium Products	1
CMS Serial Prescriptions	2
MAS Formulary Update	2
Ophthalmology Contact Details	3

CMS Serial Prescriptions

Several Pharmacies have noticed an increase in the volume of serial prescriptions issued recently. There have been several queries as to PSD submissions and electronic claims and practice is varied across Pharmacies in Forth Valley.

We have clarified with PSD and are now issuing the following updated guidance:

- Each time you send an electronic CMS claim, the patient record within the GP system and Emergency Care Summary receives a dispensing claim the following day. It is therefore essential that you do not send a claim until you have given the medication to the patient. This will ensure the data you send is as accurate as possible.
- All CMS scripts are scanned and claimed electronically so ensure that dispensing staff, pharmacists and locum/relief pharmacists know how to add electronic endorsements. Serial prescriptions rely on electronic claims to reimburse you for what you have dispensed.
- Serial prescription forms should not be endorsed manually as reimbursement is derived solely from the electronic claim message.
- GP34 (yellow) declaration form—You do NOT need to include a total for any electronic claims that you submit on a Monthly / Bimonthly basis. PSD only uses the yellow forms for tracking paper based submissions. However, it is important that each Pharmacy keeps a record of the electronic claims sent to ensure correct remuneration.
- Sending the completed serial prescription form to PSD—All signed paper serial prescription forms should be sent to PSD when you have completed all the dispensing episodes for that prescription, the serial prescription has expired or all the items on the form have been cancelled. They should be stamped with the Pharmacy stamp. At this point the GP34 form should be marked as 1 form for each paper serial prescription and 0 items as the items have previously been claimed electronically

MAS Formulary Update

The new Minor Ailments Service (MAS) Formulary is currently available on both the [Forth Valley SHOW page](#) and the new [Forth Valley Community Pharmacy web site](#). All changes in this edition of the formulary are listed in the front of the formulary.

The main changes of interest are:

- **Antihistamines:** Cetirizine liquid is now the sugar free version; Loratadine solution has been added
- **Ear product:** EarCalm[®] has been added and olive oil replaces Cerumol[®]
- Ibuprofen gel 5% has been added as a topical NSAID option
- Cystopurin[®] has replaced Effercitrate[®] as the potassium citrate product of choice
- Conotrane[®] replaces Sudocrem[®] and Metanium[®] as the cost-effective barrier product
- Removal of calamine products – see below for further detail
- A new alphabetical listing of products has been added

It was agreed at General Pharmaceutical Performance Review Group that contractors would receive formulary compliance reports on a monthly basis to allow for easier recollection. Reports however will continue to have a three month lag time due to volumes required to be processed by PSD. The compliance reports will be updated to reflect formulary changes and amend previous errors in the reporting. New formulary changes and error amendments will be reflected in September dispensing data. While the new formulary is embedded in practice and updates are made, compliance reports will cease to be distributed to contractors temporarily. Contractors will receive September compliance reports in December.

Treatment of Chickenpox Symptoms

Both calamine lotion and calamine in aqueous cream have been **removed** from the formulary due to lack of evidence of clinical effectiveness. BMJ Best Practice notes that calamine lotion can dry the skin and increase itch/irritation. For the treatment of chickenpox symptoms BMJ Best Practice suggests standard emollients in addition to antihistamine and paracetamol. Suitable choices of formulary emollient would be Zerobase[®] or ZeroCream[®] in a quantity of 50g or 2x50g as required. The formulary also highlights the need to **avoid** ibuprofen in chickenpox.

Ophthalmology Contact Details

It has been raised by contractors that there is some difficulty in contacting ophthalmology prescribers when querying patient prescriptions. The table below provides various current contact numbers for ophthalmology.

Ophthalmology Dept. (FCH)	Contact Telephone No.
Day Case Unit (DCU)	01324 616156
Out Patient Department (OPD)	01324 673833
Rapid Access Clinic (RAC)	0782 653 2859 or 01324 673835
Theatres	01324 673572 (office) or 01324 673573 (Th 1)
Consultant Ophthalmologists	Contact Via Secretary if not available on above No.
Dr Andrew Ferguson	01324 614 369
Dr Jennifer Gillen	01324 614 367
Dr Timothy Lavy	01324 614 369
Dr Iain Livingstone	01324 614 367
Dr Angus Scott	01324 614 367
Dr David Wardrop	01324 614 369
Dr Peter Wilson	01324 614 367
Associate Specialist	
Dr Usha Zamvar	01324 614 368
Advanced Nurse Practitioner	
Kirsty Hyslop	0782 653 2859
Clinical Nurse Manager	
Dianne Hagart	01324 673830 (FCH)
	01324 567248 (FVRH)

Community Pharmacy Services

Falkirk Community Hospital, Westburn Avenue, Falkirk, FK1 5QE
FV-UHB.communitypharmacysupport@nhs.net

Pharmacy Project Support Manager: Arlene Turnbull, arlene.turnbull@nhs.net, 01324 673608, fax 01324 673616

Community Pharmacy IM&T Facilitator: Suzane MacCrimmon, Suzanne.maccrimmon@nhs.net
 Gill Inglis, ginglis@nhs.net, Telephone: 07920 294 443

Pharmacy Champions: Pamela Cameron (Pamela.cameron2@nhs.net),
 Carole Smith (carolesmith@nhs.net), Jenni Allardyce (Jennifer.allardyce@nhs.net)

For Specials authorisation: Telephone: 01324 673605

Primary Care Prescribing Advice: Telephone: 01324 673611 FV-UHB.prescribingsupport@nhs.net

Advice Related to Controlled Drugs: Kirsty Peacock, Inspection Officer for Controlled Drugs, 01324-566743