

Protocol for CO Meter

After Every Use

- ✓ Change the disposable Mouth Piece



Each Day (or prior to this if visibly soiled)

- ✓ Cleanse CO Meter and D-Piece using non-alcoholic instrument cleansing wipes
NB: The sensor must not be wiped with any aqueous solutions or get wet



Every Month

- ✓ Replace D-piece with a new one if used regularly
- ✓ If minimal use (e.g. less than 4 times per month) replace D-piece every 3 months
- ✓ Perform a battery check and ensure there are no leakages

Repair or Replacement of CO Meter

1. In the event of meter malfunction, e-mail FVUHB.communitypharmacysupport@nhs.net, outlining the nature of the fault/issue and the serial number of the device. The serial number starts PS and is in the battery compartment next to the barcode.
2. Community Pharmacy Support will raise a ticket with the manufacturer on your behalf.
3. Community Pharmacy Support will forward you an email from Intermedical Support advising you of the process to follow to securely package the device and send for repair. Address details for posting are contained in the email.
4. From logging your faulty meter with community pharmacy support to receiving your CO Meter back from Intermedical takes on average 10 – 15 days.
5. Please contact community pharmacy support for updates if your meter has not been returned to you within an acceptable period