

PHARMACEUTICAL SERVICES (SCOTLAND)

ADDITIONAL SERVICES

Supporting Care at Home in Stirling and Clackmannanshire **Safe Management of Prescribed Medication Pilot**

1. Service aim

1.1 To support integrated health and social care policies & practice for assessment and delivery of safe management of prescribed medication across health and local authority for older people living at home in Stirling and Clackmannanshire Council Areas.

1.2 To support a safe management of prescribed medication process for patients where home care providers have responsibility for administering medicines to patients in their own home.

1.3 To support home care providers by production of MAR charts for patients assessed at Level C following guidelines in Clackmannanshire and Stirling Council Management of Prescribed Medication Policy.

2. Service outline and standards

2.1 The community pharmacy contractor will ensure that the pharmacist and staff offer a user-friendly and patient-centred service.

2.2 The community pharmacist will develop and maintain a close working relationship with the prescriber and home care providers. This should include a process to allow information sharing where required.

2.3 The community pharmacist will ensure that patient medication records are maintained and that up to date Medicine Administration Record (MAR) charts can be produced to support home care providers when required. This will include ad hoc production of MAR charts for acute prescriptions when required. All patients assessed as requiring a MAR chart will have this recorded in their patient medication record.

2.4 Patients assessed at Level C will have their medication stored in a locked container within their home. As a result carers will collect any medicines required by a Level C service user from the pharmacy.

2.5 The community pharmacist will record any medicine incident and complete a Significant Event Analysis if appropriate.

3. Training

3.1 It is desirable that the community pharmacist and staff should participate in any local training initiatives identified by NHS Forth Valley.

3.2 The community pharmacist will ensure that all staff involved in the provision of the service are aware of and operate within local guidelines.

4. Monitoring and evaluation

4.1 It is a requirement of the service that appropriate records, including patient medication records are kept and maintained by the community pharmacist, to enable verification of service provision and training requirements, and provide information to NHS Forth Valley for audit and evaluation purposes.

4.2 A standard operating procedure should be in place in the pharmacy and cover all aspects of service provision.

Background information – not part of the service specification

1. Royal Pharmaceutical Society – Improving Patient Outcomes, The better use of multi-compartment compliance aids
2. Royal Pharmaceutical Society of Great Britain – Principles of Safe and Appropriate Production of Medicine Administration Charts (Feb 2009)
3. Royal Pharmaceutical Society - Medicines, Ethics and Practice (current edition)
4. Clackmannanshire Council, Stirling Council and NHS Forth Valley – The Role of Home Care Providers in the Safe Management of Prescribed Medication