

**PHARMACEUTICAL SERVICES (SCOTLAND)
ADDITIONAL SERVICES**

**Recovery Focussed Pharmaceutical Care for Patients Prescribed Opiate
Replacement Therapy**

1. Service aim

- 1.1. *To provide holistic pharmaceutical care for patients prescribed opiate replacement therapy (ORT) and promote recovery by:*
- 1.1.1. Providing close liaison with Substance Misuse Prescribing Service
 - 1.1.2. Dispensing ORT as prescribed according to need.
 - 1.1.3. Ensuring each supervised dose is consumed in accordance with the appropriate standard operating procedure (SOP).
 - 1.1.4. Monitoring the patient's response to prescribed treatment.
 - 1.1.5. Providing general health advice including pharmaceutical public health services and signposting to assist access to further advice or assistance.
 - 1.1.6. Promoting patient safety and appropriate harm minimisation strategies.
- 1.2. *To reduce the risk to local communities of:*
- 1.2.1. Overuse or underuse of medicines
 - 1.2.2. Diversion of prescribed medicines

2. Service outline and standards

- 2.1. A standard operating procedure should be in place in the pharmacy which covers all aspects of service provision.
- 2.2. The community pharmacy contractor will ensure that the pharmacist and staff offer a user-friendly, non-judgemental, patient-centred and confidential service.
- 2.3. The service should be operated from premises that can provide a level of confidentiality and privacy which is acceptable to the patient.
- 2.4. The community pharmacist will develop and maintain a close working relationship with the prescriber and staff of the Substance Misuse Prescribing Services. This should include a process to allow information sharing where required.
- 2.5. The community pharmacist will ensure a partnership agreement is discussed and signed by the patient, keyworker, prescriber and pharmacist. It is recommended that a copy is provided for the patient. The patient should fully understand the agreement.
- 2.6. The community pharmacist will ensure that a pharmaceutical care plan is developed and maintained for each patient which will include monitoring the response to treatment and medicine information and advice provided.

- 2.7. The dispensing and supervision procedure should follow the Forth Valley Guidelines for Dispensing and Supervised Patient Administration of Treatments for Substance Misuse by Community Pharmacists.
- 2.8. The community pharmacist will ensure that patient medication records are maintained and that the Controlled Drugs register is completed in accordance with legal requirements.
- 2.9. The community pharmacist will provide a verbal/written/electronic summary of progress to key-worker for inclusion in each three monthly review. This should include patient issues or concerns.
- 2.10. The community pharmacist should provide information and advice (with appropriate signposting) on:
 - Safe storage and disposal of medicines
 - Overdose prevention and naloxone provision
 - Alcohol awareness
 - Injecting equipment provision and harm reduction
 - Blood Borne Virus (BBV) prevention, testing and treatment
 - Advice on polypharmacy of prescribed medicines
 - Smoking cessation where appropriate
 - Healthy eating and exercise
 - Sexual health advice and condom provision where appropriate
 - Oral Health
- 2.11. The community pharmacist should provide referral and/or signposting to other health services and agencies e.g. Hepatology Service.
- 2.12. The pharmacist must ensure compliance with GPhC standard 1.8, namely that children and vulnerable adults are safeguarded.
- 2.13. A range of relevant information in an accessible format should be available including details of local services and agencies.
- 2.14. The pharmacist will record and act on any medicine incidents and report controlled drug incidents to the Accountable Officer. Further advice is available in the Forth Valley Guidelines for Dispensing and Supervised Patient Administration of Treatments for Substance Misuse by Community Pharmacists

3. Training

- 3.1. It is necessary that the pharmacists involved in the provision of the service undertake the NES distance learning package “Pharmaceutical Care in Substance Misuse” or equivalent.
- 3.2. The community pharmacist and staff should participate in local training initiatives and peer review sessions identified by NHS Forth Valley. This should include Recovery Orientated Systems of Care (ROSC) training where attitudes and values are explored.
- 3.3. The community pharmacist should develop and maintain CPD cycles for substance misuse and treatment.

- 3.4. In line with GPhC standard 2.1 the responsible pharmacist must ensure that there are enough staff, suitably qualified and skilled, for the safe and effective provision of the pharmacy services provided.
- 3.5. In line with GPhC standard 2.2 the responsible pharmacist must ensure that staff have the appropriate skills, qualifications and competence for their role and the tasks they carry out, or are working under the supervision of another person while they are in training

4. Monitoring and evaluation

- 4.1. It is a requirement of the service that appropriate records, including patient medication records and pharmaceutical care plans are kept and maintained by the community pharmacist, to enable verification of service provision and training requirements, and provide information to NHS Forth Valley for internal and external audit and monitoring purposes.
- 4.2. The Pharmacy will participate in local audit and service evaluation to locally agreed levels.

5. Payment

- 5.1. A fee will be paid for each package of care delivered for each individual patient attending the pharmacy.
- 5.2. The number of patients per pharmacy will be determined from the Addiction Prescribing Exchange and the GP Prescribing Service database. A report will be submitted by Substance Misuse Services to Primary Care Contractor Services who will set up the fee payment process.
- 5.3. The fee per patient per month will be paid monthly by NHS Forth Valley
- 5.4. The fee per patient per month has been agreed at £70 per patient per month.

Background information – not part of the service specification

GPhC Principles and Standards of Service Provision (current edition)

RPS Medicines, Ethics and Practice (current edition)

BNF section on “Controlled Drugs and Drug Dependence” (current edition)

NES Child Protection Distance Learning Resource Pack (current edition)

Local Addiction Services / Harm Reduction Services

The Road to Recovery: A New Approach to Tackling Scotland’s Drug Problem (2008), The Scottish Government.

Department of Health (England) and the devolved administrations. *Drug Misuse and Dependence: UK Guidelines on Clinical Management*. London Department of Health (England), the Scottish Government, Welsh Assembly Government and Northern Ireland Executive. (current edition)

Delivering Recovery. Independent Expert Review of Opioid Replacement Therapies in Scotland. (2013) Scottish Drug Strategy Delivery Commission.

Prescription for Excellence (2013), Scottish Government.

Quality Standards for Substance Misuse (current edition)